Leaders in Optimizing Collaboration Landscapes

With panagenda you benefit from a comprehensive combination of consulting, services and our very own, innovative software solutions for the analysis and optimization of your IT landscape. Our experienced solutions architects, consultants, administrators and developers work from five offices and over 15 locations with clients in over 70 countries in all corners of the world.

panagenda’s network of partners spans all continents to ensure support in your time zone and in the context of your business and culture.

The panagenda group consists of panagenda Austria, Germany and USA, Trust Factory situated in The Hague (NL), and panagenda Consulting with its Headquarters in Heppenheim (Germany).
OUR OFFERINGS

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Make Your Data Work For You
Powerful Analytics to Drive Better Application Outcomes

Outstanding Application Landscape Analytics

Transform, consolidate and modernize your application landscape faster. ApplicationInsights makes you more effective and successful.

• Gain fast and accurate usage, design and complexity insights of your applications
• Improve modernization, investment, risk reduction, and cloud decisions
• Assess cloud deployment effectiveness and avoid migration risks
• Uncover your application code repository and dig deeper into specific code issues
• Get instant value with hundreds of built-in code searches
• Deliver the performance and user experience demanded by your users
• Decrease cost, complexity and optimize resources across your portfolio
• Customize your data exploration with panagenda’s DataMiner, the key to your data kingdom

ApplicationInsights Platforms:

ApplicationInsights is a repository for IBM Domino application data and can be implemented in your environment as Docker package, VMWare or Hyper-V image

panagenda ApplicationInsights is IBM’s standard solution for application usage and code complexity Analytics

Ed Brill, Vice President IBM, Product Management and Design (2017)

www.panagenda.com/AI
Keep Communities Focused, Involved, and Coordinated

Maximize the Potential of Your IBM Connections

Provide adoption and usage KPIs for social adoption experts, community leaders and management as well as monitoring dashboards and performance analytics for administrators.

- Transform how your stakeholders connect, collaborate and learn
- Boost adoption of your enterprise social networks
- Verify continuous system health
- Identify inconsistencies and optimization potential
- Monitor automatic end-to-end application performance simulations
- Profit from comprehensive usage analytics
- Unlock community data analytics inside every single community
- Capitalize file library analytics and alerting
- Customize your data exploration with panagenda’s DataMiner, the key to your data kingdom

ConnectionsExpert Platforms:
Docker based VMWare image for IBM Connections Analytics

ConnectionsExpert gives us unique business insights into our own IBM Connections environment paired with vital information to transform our organization.

Luis Suarez, Digital Collaboration, Transformation and Data Analytics adviser, IBM Champion

www.panagenda.com/CE
A Triumph of Power, Innovation and Simplicity

Unique Performance and Usage Analytics for Office 365

OfficeExpert offers unique end-to-end performance analytics for Microsoft Office 365, Exchange, Outlook, OneDrive, SharePoint, Teams and Skype for Business.

- Elevate the overall digital user experience of your Office 365 environment for each of your locations
- Gain comprehensive insights through intuitive real-time dashboards
- Prevent disruption in business processes through instant performance deviation alerts
- Improve your end-user experience through transaction monitoring with smart simulation sensors
- Get real-world results by utilizing real client and web applications instead of executing PowerShell scripts
- See if your SLAs are being met with end-to-end visibility into the quality of service
- Connect OfficeExpert to any BI software (e.g. PowerBI or Tableau) to make better decisions, faster
- Customize your data exploration with panagenda’s DataMiner, the key to your data kingdom

OfficeExpert Platforms:
Docker based VMWare image with extensions for Microsoft Windows 7/8/10 and Microsoft Windows Server 2016

OfficeExpert makes all the difference when it comes to measuring the service quality of Microsoft Office 365. On Premises, Hybrid and Cloud.

Florian Vogler, CEO panagenda

www.panagenda.com/OE
Market-Leading Client Management for IBM Notes

Stay on Top of Notes

Selected by IBM and HCL as the standard in client management. Opens up now opportunities, while saving money and time. Be ready for the future.

- Significantly lower the operational costs of IBM Notes
- Reduce help desk tickets by up to 80%
- Solve both common and challenging administration tasks 90% faster
- Auto-discover and baseline your entire client ecosystem in minutes
- Prepare upgrades smoothly with complete control and visibility
- Improve the end-user experience and increase productivity
- Decrease storage and network load by up to 95%, year after year
- IBM Notes and ICAA clients seamlessly adapt around your IT strategy - rather than the other way around

MarvelClient Platforms:
Extensions for IBM Notes Basic and Standard, IBM Client Application Access, Microsoft Windows, Mac OS, Citrix, Microsoft Windows Terminal Server (WTS) and Virtual Desktop Infrastructure (VDI)

panagenda MarvelClient significantly reduces our costs to manage our IBM Notes client base, including Citrix and IBM Client Application Access (ICAA).

Michael Kobrowski, Technical Services Integrator at SMC

www.panagenda.com/MC
Fact-Based Decision Making

Simplify Decisions for IT and Management

An outstanding Business Intelligence solution to provide email, application, collaboration and communication analysis. Instant and ongoing analytics for servers, clients and applications to optimize operations, security, performance, system health, IT strategy, cloud migration, modernization, and much more.

- Measure actual usage and load (network traffic, read/write operations, sessions and transactions)
- See through your collaboration landscape - across clients, servers and applications
- Identify application usage extremes by various categories
- Make informed decisions for cloud deployment, migration and consolidation
- Understand application complexity and dependencies
- Benefit from sun setting and license cost reduction
- Optimize operations, planning and strategy

iDNA Platforms:
VMWare image for Business Intelligence across IBM Domino, IBM Notes, IBM Traveler, Web Servers, Skype for Business, Microsoft Office 365 and Microsoft Exchange

To ultimately protect the health of our employees, we have been using the panagenda iDNA email speedometer, resulting in a noticeable decline in email volume.

Teresa Messemer, Corporate Human Resources at Evonik

www.panagenda.com/IDNA
Stay on Top of Outages and Pinpoint Potential Server Issues

Extensive and Universal Server Monitoring

Ensure the best possible user experience with smarter server monitoring. Decrease downtimes. Increase business performance.

- Analyze Microsoft, IBM, web and many other servers
- Cover On-Premises, Hybrid & Cloud
- Instantly benefit from ready-made recommendations and reporting templates
- Automatically perform pivotal end-to-end user simulations and SLA monitoring
- Identify and fix server issues before they negatively affect the productivity of your users
- Reduce information overload with smart alerting, customizable reports and dashboards
- Use retrospective KPIs, statistics and performance data for easy root cause analysis, change impact assessments, to improve performance and many more use cases

GreenLight Platforms:
Docker based VMWare image for unique and universal server monitoring, including IBM and Microsoft Servers, web servers, and many more

GreenLight enables our administrators to solve server problems before they occur. Special highlights are the smart sensors, historical analysis and user simulations.

Raoul Morik, IT Administrator at Julius Blum

www.panagenda.com/GL
Reduce Risk With Greater Visibility

Improve and Document
IBM Domino Security

Document and analyze access rights and how they change over time. Identify security issues, investigate group memberships and meet regulatory requirements.

- Prevent data leakage
- Improve maintainability and security
- Obtain clear insights into your security configuration
- Get full transparency on who has access to what
- Automatic ongoing documentation, including change logging
- Comply with regulations, such as EU GDPR

SecurityInsider Platforms:
IBM Domino

SecurityInsider has given essential insights to our Domino administrators. Security, audits and compliance are now more effective than ever before!

NYCM Notes/Domino Team (2017)
panagenda Offers Consulting With and Without our Products in These Key Areas:

**Analytics & Optimization**

Your organization produces millions of data points in its collaborative environment from email, databases, enterprise social networking and other platforms. panagenda helps you understand and act upon this data, enabling you to identify new market opportunities and solve business problems. Make your data work for you with panagenda.

*Key Topics: Collaboration and Communication, Clients, Servers, Applications, Universal File Inventory*

**IT Security**

Security is amongst the toughest challenges organizations face, including securing their perimeter, meeting regulatory requirements or ensuring data protection. Whether you need security checks, documentation of access rights, reporting on actual access, security leak forensics or information on key knowledge repositories and owners: With panagenda you’re always on top of the game.

*Key Topics: Documentation of Access Rights, Reporting on Actual Access, Security Checks*

**Migration & Transformation**

Is your organization looking to seize the opportunities of modernizing your IT infrastructure and workforce environment? panagenda can help you ease out many different business pain points of your migration and transformation projects, plan better and execute faster. We make you more successful.

*Key Topics: IBM Notes and Domino, Office 365, Application Usage, Value and Modernization Analytics, On Premises, Hybrid, Cloud*
Business Intelligence

We help you leverage and interpret your technical data in a smarter way and to your biggest advantage, improving customer satisfaction, speed to market, sales and marketing, employee engagement, talent retention and innovation efforts. Panagenda puts your data to work, helping you meet the urgent demands of your business.

Key Topics: Consolidation and Improving Operations, Enriching IT data for HR and Sales, Change Management

Social Adoption

Whether you are just beginning your Social Business journey or are a long way down the road, influencing a change in your organization’s culture is hard work. Panagenda helps you drive adoption in your enterprise by including both your leadership teams and all business units. Unleash the true potential of your enterprise social networking platform while transforming how you connect, collaborate and learn with your employees, customers and business partners.

Key Topics: Influence Change of Culture, Increase Usage of your Enterprise Social Networking Platform, Measure and Understand Digital Transformation initiatives

Strategy

In today’s fast paced business world your organization needs to react quickly to many different pain points and business opportunities. Panagenda helps you identify and reap the right data and work through challenges and opportunities most effectively and efficiently. We know how to help shape and execute the optimal strategy for your organization’s present and future.

Key Topics: Community Management and Leadership Enablement, Employee Experience, Guidance around Platform Evaluations and Decisions, Knowledge Management
File Analytics

Understanding your distributed data better makes all the difference. By breaking it down, you maintain full control and are able to get the most out of it.

- Enterprise-wide distributed file analytics
- Across Laptops, Desktops, Email, Applications, Network Drives, Enterprise Social Networks and many more
- Identify and secure confidential and sensitive content
- Comply with regulations, such as EU-GDPR
- Investigate information life-cycles and sharing culture
- Uncover optimization potential
- Discover interest groups for social adoption
- Perform custom searches against a rich variety of file formats, including images

Platforms: Extensions for Microsoft Windows 7/8/10, Microsoft Windows File Servers, IBM Domino, IBM Notes, IBM Connections, IBM Connections Content Manager (CCM/FileNet), IBM Quikr, Microsoft SharePoint, Microsoft Windows Terminal Server (WTS), Citrix and Virtual Desktop Infrastructure (VDI)

panagenda is the only vendor offering centralized file analytics across entire collaboration and communication landscapes, including email, applications, laptops, desktops, file servers and enterprise social networks.

Henning Kunz, CEO panagenda Consulting
Training

Accelerate your time to value with panagenda training. Leverage our experience, expertise, and first-hand insights to help you master the full potential of the panagenda family of products.

Learning Formats
Choose a learning format that fits your learning style, schedule and location.

> Self-Study Learning
• Learn, apply and grow at your own pace
• Awesome tutorials and a variety of scenario based study material at your fingertips
• Start your learning experience anytime, anywhere and free of charge

> Onsite Classroom Training
• Complete real-world exercises based on topics relevant to your requirements
• Hands-on, classroom-based training conducted around the world
• Tailored to your organization’s needs

> Premium Coaching Services
• Develop a team of experts with specialized and dedicated mentors
• Meet critical business objectives or milestones with an assigned panagenda product specialist

Whether you’re just getting started using our data analytics solutions or want to expand your skills, obtain real-world knowledge and hands-on experience to help you optimize your collaboration landscape and enhance operational efficiency.

Xaver Benz, Head of panagenda Academy

www.panagenda.com/academy
With panagenda you benefit from a comprehensive combination of consulting, services and our very own, innovative software solutions.

Our experienced solution architects, consultants, administrators and developers work from five offices and more than 15 locations with clients in over 70 countries in all corners of the world.

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www.panagenda.com